

## **RETURN WARRANTY AUTHORIZATION**

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Date:

**From:**

**Return to:**

Pest Free USA  
C/- CFC  
4040 Holly Street  
Denver CO 80216

**ATTENTION:** The above Return Warranty Authorization MUST accompany the product. Please print out the Return Warranty Authorization and insert with your return.

As our products include a 2 Year Manufacturer's Warranty from date of sale, you have the option of returning it to the address listed above where it can be checked against manufacturers operating specifications.

- ◆ Should the device be found to have a manufacturer defect, it will be repaired or replaced and returned to you free of charge.
- ◆ Should the device be working within manufacturers specifications or; the inherent cause of the failure is determined not to be a manufacturing defect, such as a power surge or an outside physical cause, the device will not be repaired or replaced, and you will be advised.

Once notified you may ask for the device to be returned to you (shipping charges may apply), or have the device disposed of (no charge). If after 14 days of notification we have not received instructions from you, we will deem the device is no longer required and will be disposed of thoughtfully on your behalf.

**IMPORTANT:** When returning your PLUG IN Pest Free device, we suggest you use some form of tracking capability and insurance, as we won't be held responsible for items not received or damaged incurred during transit. Any device returned deemed to have been deliberately damaged or tampered with forfeits all warranty and refund claims. Once you have been assigned a tracking number, please email Pest Free USA at [support@gopestfree.com](mailto:support@gopestfree.com) with your RWA number in the Subject field, providing details of your courier and tracking number so we may expect your delivery.

Should you have any questions, please contact our office on 303-256-8088.

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